

RECEIVED

March 7, 2017

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Jeff R. Derouen, Executive Director
KENTUCKY PUBLIC SERVICE COMMISSION
211 Sower Boulevard
P.O. Box 615
Frankfurt, KY 40602-0615

Public Service
Commission

Re: follow-up to Case No. 2011-00169, Application of Budget PrePay, Inc. for Designation as a Non-Rural Wireless Eligible Telecommunications Carrier; notification of termination of certain T-Mobile reseller areas as Underlying, Facilities Based Carrier to Budget PrePay in Kentucky

Dear Mr. Derouen:

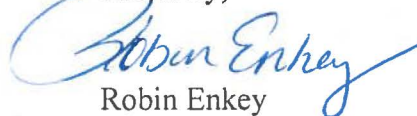
On December 8, 2011, Budget PrePay, Inc. ("Budget") was designated as a wireless, Lifeline-only Eligible Telecommunications Carrier ("ETC") by the Commission. Budget has been providing wireless Lifeline service to eligible customers in Kentucky using the networks of Sprint, Verizon Wireless, and T-Mobile.

Budget sent notification to the Commission on February 15, 2017, that it would not be reselling the service of T-Mobile, as Budget no longer maintained a Service Agreement with this underlying carrier. However, on March 7, 2017, management was informed that the service agreement between Budget Mobile and T-Mobile would continue and termination of wireless service would not occur on March 15, 2017. In light of this development, Budget Mobile noticed all subscribers that would have been affected by the service agreement termination. Notification was sent via SMS messaging and by an out-bound dialer. The SMS message directed subscribers to the attached landing page detailing the reversal in termination of wireless service.

I enclose three (3) additional copies of this letter for distribution within the Commission as useful. I also enclose on further copy of this letter to be stamped with the date of receipt and returned to me in the enclosed, self-addressed, stamped envelope.

If you have any questions regarding this matter or if I can provide you with any additional information, please do not hesitate to contact me.

Sincerely,



Robin Enkey
Director of Compliance

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Exciting news regarding your wireless service

Recently you received notification from Budget Mobile concerning a change to your wireless Lifeline service. The notice indicated that your T-Mobile wireless Lifeline service would no longer be serviced by Budget Mobile and you would be required to seek wireless Lifeline service with another provider after March 15, 2017. Budget Mobile is pleased to announce that Budget Mobile and T-Mobile have agreed upon a Service Agreement and therefore Budget Mobile is able to continue offering the same great service you have become accustomed to since applying for Budget Mobile service.

You will continue to receive your wireless Lifeline service at no charge. The same Top-Up plans will still be available. Notice of any future changes to the rates, terms and conditions of Budget Mobile service will be provided to you as required by law. Budget Mobile's terms and conditions of service are provided at www.budgetmobile.com.

Please remember that in order to avoid any further disconnection notices you must use your Lifeline wireless service every 30 days. Phone usage is defined by placing at least one outgoing phone call, sending a text message, or using data on your handset every 30 days. Failure to use your handset will result in your de-enrollment of the Lifeline Program and service disconnection.

In addition, you must recertify your Lifeline eligibility annually to remain eligible for the Lifeline program and certify that no one else in your household receives the Lifeline Program-supported service. Failure to certify your Lifeline eligibility annually will result in your de-enrollment of the Lifeline Program and service disconnection.

Budget, would like to apologize for any confusion or inconvenience and express our gratitude for the many years of being able to provide wireless phone services. If you have any questions or concerns regarding this exciting news, you can call Budget at any point at 1-888-777-4007 and speak to a Customer Service Representative. We will be happy to answer any questions you may have.



<u>Company</u>	<u>Products & Plans</u>	<u>Information</u>	<u>States</u>	
About Budget Mobile	Sign Up Today	My Account	Arizona	Minnesota
Contact Us	Lifeline Plans	Support	Arkansas	Missouri
Visit Us on Facebook	Coverage	Resources	California	Nevada
Privacy Policy	Prepaid Plans	FAQ's	Colorado	North Dakota
Terms & Conditions	Add Minutes & Text	Tariffs	Georgia	Ohio
Become an Agent	Recertification	Application Forms	Hawaii	Oklahoma
	Upload Proof	Phone Manuals	Idaho	Pennsylvania
		Hearing Aid Compatibility	Indiana	Puerto Rico
		Sitemap	Iowa	Rhode Island
			Kansas	South Carolina
			Kentucky	South Dakota
			Louisiana	Texas
			Maine	Utah
			Maryland	Washington
			Massachusetts	West Virginia
			Michigan	Wisconsin
				Wyoming